
Orlando 2019

CANCELLATION POLICY:

PacSEA’s travel agent partner makes substantial advance deposits to airlines, hotels, education programs, theme parks, insurance providers and bus companies. Many of these deposits are non-refundable.

In addition, certain components of this trip are based on “shared expenses”, such as hotel rooms, charter bus costs and TOC costs. The total cost of these components is shared equally by the total number of students. Should a student withdraw from the trip (and receive a full refund) after final pricing has been announced, there would be a shortfall of funds that were originally due from that student. To make up that shortfall, the remaining students would now see an unexpected price increase.

In order to prevent penalizing the remaining students, a fee equal to the total of that student’s shared cost is also levied and is withheld from any refund. By registering for this trip and paying a deposit, each student is guaranteeing to the others that they will be responsible for their portion of these shared costs.

Therefore, students who drop out of the trip after registering by deposit are subject to the following timeline terms and conditions:

If a student cancels in the period between.... PacSEA & Rockridge refunds all payments, less...

If a student cancels in the period between....	PacSEA refunds all payments, less...	Amount retained by Rockridge	Total amount retained.
June 22 nd to December 7 th , 2018	All	\$160 USD	\$160 USD (approx. \$210 CDN)
91 to 120 days before departure... (Dec 13 th , 2018 to Jan 11 th , 2019	\$350 USD + airfare	\$160 USD	\$510 USD + airfare
61 to 90 days before departure... (Jan 12 th , 2019 to Feb 10 th , 2019{	\$600 USD + airfare	\$160 USD	\$760 USD + airfare
0 - 60 days before departure (Feb 11 th to April 12 th)	no refund is given by PacSEA**	\$160 USD	All (subject to cancellation insurance)

During the 60 days preceding departure, students who become unable to travel due to family emergency, injury or sudden illness (supported by documentation from an attending physician), **must report their withdrawal within 24 hours of the incident to the school and the travel agency. They **must** then apply to the cancellation insurance underwriter for any refund as none is available from this agency during that time frame.